Attractive Layout Makes Inductions Very Efficient And Easy To Run

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Coffey, a Tetra Tech company, is a global consulting engineering firm known for deep technical skills and market-leading solutions in the mining; oil and gas; transport infrastructure and property industries as well as delivering vital international aid projects for their clients. Coffey has 30 offices across Australia and New Zealand, and a global presence in 14 countries across four continents. It started out as Australia’s first geotechnical engineering company in the 1950s, was publicly listed in 1990, and prides itself in providing smart solutions utilising innovation and insights that comes from a proud history of delivery.
Coffey has a staff strength of more than 1,000 employees in Australia and New Zealand. It has been conducting online company inductions for new employees, contractors and other stakeholders for many years. Their training video was starting to get outdated in terms of content and presentation, and their legacy LMS did not allow for easy content updates. While the old system allowed quizzes and tests, the previous LMS was not user-friendly to operate, and did not make it easy for administrators to find and manage training statuses and results.
Solution

Coffey switched to Damstra Learning because it provides a visually pleasing modern alternative to their previous LMS. Damstra Learning was easier for administrators to navigate, and provided professional services to produce a more visually appealing induction video, as well as the training support for administrators to create more videos and edit them in-house.
In handling training volumes that fluctuate by the month as part of a diverse range of HR responsibilities covering the whole employee life cycle, HR Officer Sandra Hedin appreciates Damstra Learning’s colour-coded dashboard and user-friendly tabs and pages. These features make it quick and easy for her and other administrators to view lesson statuses, find information at a glance, and streamline workflows to increase productivity.
“Damstra Learning is user friendly and has an attractive layout. You can set up automated email prompts and mandatory lessons which makes our induction very efficient and easy to run. Whenever I’ve had enquiries and required Damstra Learning to assist me with putting together our new induction video I’ve found them very customer serviced focused, they always responded in a prompt and professional manner. They also provided admin training so that I could use the self-serve features and make amendments myself if needed.”

Sandra Hedin, HR Officer
https://coffey.com/en/
Sandra would recommend Damstra Learning for busy HR professionals who want to modernise their online training with a user-friendly LMS and receive good customer service support.

https://damstratechnology.com/products/learning-management